[BUSINESS ANALYST]

Join the Fossil/Misfit Customer Service Team and become the quality assurance pioneer who inspires and leads changes through data-driven reports. You'll be trained on and working with some of the most cutting edge technology in the world. We have one (1) position in HCMC, Vietnam.

WHAT YOU'LL BE RESPONSIBLE FOR
- Turn customer data into meaningful reports and actionable information.
- Collaborate with others to develop and implement data assessment report based on data quality
- Collect and analyze metrics to measure the performance of our Customer Service team
- Make recommendations to better improve team's performance and company's products/services.

WHAT WE NEED
- Bachelor degree in Business Information System, Computer Science or equivalent.
- At least 1 year of relevant experience in Business Analyst/ Data Analyst.
- Experience in data analysis to draw business-relevant conclusions and in data visualization techniques and tools.
- Advanced Excel skills.
- Strong analytical skills and critical thinking skills.
- Strong English skills and Western cultural knowledge.
- Data-driven decision maker to deal with uncertainty and big data.
- Good verbal and written skills, great at explaining complex concepts.
- As with all Misfits, a humble spirit who can laugh at themselves and would rather admit fault rather than point fingers.

IN RETURN WE OFFER:
- Meaningful work with cool products: connected/smart devices of top brands such as Armani, Michael Kors, Kate Spade, and Diesel.
- Subsidies for: cell phone, health/fitness, health insurance
- Plenty of food, all the time
- Jerk-free, ego-free environment
- Passionate colleagues
- A commitment to make your time with us the most transformational time in your career to date
- Personal and professional development opportunities

Please send your resume to people@fossil.com